



MAHAC SRL

Quality Policy Statement

Our company mission is the full satisfaction of our customers, suppliers and staff.

The objective of our strategy relies on the cooperation of the personnel, operating activities and growth plans, so that our customers, suppliers and staff act and interact with our Company in an optimal and satisfactory way, maximizing opportunities and reducing risks.

*Towards Our **Customers:***

*We guarantee our **Commitment:***

- *Continuous and accurate understanding of customers' needs*
- *Ongoing involvement, with continuous collaboration and mutual transparency*
- *Exceptional consultation service and support during all operations*
- *Continuous improvement of our services*

*Towards Our **Suppliers:***

*We guarantee our **Reliability:***

- *Transparent and effective communication to achieve effectiveness and efficiency*
- *Respect the contract agreements and agreed procedures*

*Towards our **Staff:***

*We guarantee our **Integrity:***

- *Supporting a work environment that enables professional growth*
- *Openness to proposals and new ideas*
- *Transparent and honest communication*

In order to achieve our mission, we kindly ask you commitment, courage, flexibility, and desire to contribute and learn.

This policy is reviewed annually and, if necessary, updated during the annual Management Review. It is posted for consultation and review onsite and online.

The direction

September 10, 2021